Privacy Policy

Effective October 14, 2026

Thoughtful hospitality extends to how we handle your information.

01 About this policy

Centro Ristorante & Bar ("Centro", "we", "our" or "us") respects the privacy of people who visit our website, contact us, or inquire about dining, events and catering. This Privacy Policy explains how personal information may be collected, used, disclosed, retained and protected when you interact with us. It applies to information handled by Centro; third-party websites and services may have their own policies.

02 Information we collect

Depending on how you interact with us, we may collect your name, email address, telephone number, reservation or event details, dates, guest counts, dietary requests, and other information you choose to share in a message or inquiry. When you visit our website, technical information such as your browser, device, IP address and website usage data may be collected through website hosting, cookies or similar technologies.

03 How we use information

We may use information to respond to inquiries; coordinate reservations, private events or catering; provide requested services; communicate important details or changes; maintain our website and business operations; prevent misuse; and meet legal requirements. We use personal information only for appropriate purposes and, where required, with your consent.

04 Reservations and third-party services

Our website may link to or integrate third-party tools for reservations, maps, analytics, forms or other features. If you choose to use those tools, the provider may collect and process information under its own privacy policy. Please review the relevant provider’s terms before submitting personal information. Payment information, if requested through a third-party payment provider, is subject to that provider’s practices.

05 Cookies and website analytics

Our website and its service providers may use cookies or similar technologies to support site functionality, understand website traffic and improve visitor experience. You can manage cookies through your browser settings, although disabling them may affect some website features. Where applicable law requires consent for optional cookies, we will seek it.

06 Sharing and service providers

We may share information with service providers only as reasonably necessary to operate our website, answer requests, manage bookings or deliver services. We may also disclose information where required or permitted by law. We do not sell personal information. Service providers may store or process data outside Ontario or Canada, where different privacy laws may apply.

07 Retention and security

We retain personal information for only as long as reasonably necessary for the purposes described in this policy or to meet applicable legal and business requirements. We use reasonable administrative, technical and organizational safeguards appropriate to the information involved. No electronic transmission or storage method is completely secure.

08 Your choices and privacy requests

Subject to applicable law, you may request access to or correction of personal information that Centro holds about you, ask questions about its handling, or withdraw consent where withdrawal is permitted. We may need to verify your identity before responding. You may also opt out of optional promotional communications by following the instructions provided or contacting us.

09 Children and external links

Our website is intended for a general audience and is not designed to knowingly collect personal information directly from children. Links to third-party websites are provided for convenience, and we are not responsible for the privacy practices of those websites.

10 Updates to this policy

We may revise this Privacy Policy as our services, website features or legal requirements change. The latest version will be made available on our website with a revised effective date.

11 Contact us

For privacy questions or requests, contact Centro Ristorante & Bar at centrorisoranteandbar@gmail.com or by mail at 3255 Rutherford Rd, Vaughan, ON.